

WMI Fees and Charges for 2025/26



Dear Valued Customer

Key points:

- No increase to Account Fee, Meter Service Fee, Delivery Entitlement Fee
- CPI (2.4%) increase to the Asset Replacement Fund fee
- Modest increase to electricity usage fee in line with higher usage and monthly demand charges
- Some Government (pass-through) charges have been updated. The remaining charges will be updated to apply from 1 October 2025

I am writing to provide you with an important update regarding our fees and charges for the coming year (see 2025/26 Schedule of Charges).

In 2024/25 WMI is on track to pump over 30GL of water for delivery to our customers – the highest use in 20 years. This has generated unbudgeted revenue from the Usage Above Delivery Allowance Fee (casual user) which has been applied in the 2025/26 budget to keep the Delivery Entitlement Fee unchanged. The Account Fee and Meter Service Fees also remain unchanged. We are committed to using this additional revenue in a way that continues to benefit our customers directly.

There has been a 2.4% CPI (March 2025) increase in the Asset Replacement Fund fees. Some of these funds will be used in upcoming capital works such as Coomealla pipeline upgrades; balance tower upgrades and Curlwaa's James Highway drainage pump station renovation.

A reminder that all the WMI fixed charges will be charged evenly across the four quarterly invoices. Statements will only be issued if there are any outstandings and/or if additional transactions are incurred, such as water or delivery trade.

Electricity prices (WMI's variable charge) have increased modestly in line with higher usage and monthly demand charges.

The NSW Independent Pricing and Regulatory Tribunal (IPART) is currently reviewing the remaining NSW government charges. The 2024-25 pass-through charges for the Water Administration Ministerial Corporation (WAMC) will remain in place until 30 September 2025. Once these charges have been determined, WMI will issue an updated Schedule of Charges to apply from 1 October 2025.

You are encouraged to visit the IPART website (www.ipart.nsw.gov.au) for further details.

Should you have any questions, require further information or simply have some feedback please do not hesitate to contact us.

Sincerely

Judith Damiani

CEO

30 June 2025