

From the CEO

This year has marked some significant milestones and key reforms for WMI and our customers:

Record Pumping Volumes in 2024-25

WMI pumped 30,528 ML of water during 2024-25 – the highest volume in 20 years. This increase was largely driven by warm and dry conditions across the region. The last time we pumped that much water was in 2005, when 31,769 ML was delivered.

Water pumped exceeds Water Entitlements

For the first time in WMI's history, total water pumped exceeded WMI's Water Access Licence volume, which was 26,158ML as at 30 June 2025.

This reflects the continuing trend of customers selling or transferring their water entitlements. As a result, it's now more important than ever that all customers **maintain a positive water allocation balance at all times** to ensure compliance with licensing requirements.

New Federal Water Market Reforms

From 1 July 2025, new national regulations have come into effect as part of the Federal Government's efforts to improve transparency and integrity in the Murray-Darling Basin water markets.

Key changes include:

- A mandatory Intermediaries Code of Conduct
- Statutory trust accounting for water transactions

These reforms apply to brokers; exchanges; irrigation corporations (including WMI) and other service providers.

WMI will now be required to comply with the Code when facilitating certain water and delivery trades. This includes the introduction of a new trust account

for all eligible trades. The ACCC will be responsible for monitoring and enforcing compliance.

Looking ahead: More Reforms in 2026-27

Further regulatory changes are scheduled to commence during 2026 and 2027, including enhanced trade and data reporting obligations. WMI will keep our customers informed as these progress to ensure a smooth transition.

Winter maintenance update

We have our scheduled winter maintenance program underway with the main tasks including:

Buronga

- Replace vacuum system check valve
- Replace top bearing on Pump A
- Replace check valve on Pump A
- High Voltage meter calibration (complete)
- Replace fire bottles (complete)

Curlwaa

- Balance tower inspection
- Replace fire bottles (complete)

Coomealla

- Rising main – camera inspection (complete)
- Rising main – inspect air valves (complete)
- Pump F3 – replace mechanical seal (complete)
- High Voltage meter calibration (complete)
- Replace fire bottles (complete)
- Balance tower inspection and replace valves (complete)
- Syphon Rd – replace 2 air valves
- Fletchers Lake Rd – replace 1 air valve
- Pump Station Rd – replace 2 air valves (complete)
- Lateral 30 – replace HOBAS pipe

Fourth Quarter Invoice 2024/25

due for payment:
4:30pm on 15 August 2025

On-call Officer
24 hours / 365 days
Ph: 0428 596 428

Office Hours: 9.00am to 4.30pm

Monday to Friday
T: (03) 5027 4953

E: enquiries@westernmurray.com.au
www.westernmurray.com.au

Upcoming office closures:

Labour Day: 6 October 2025

Mourquong

- Pump 2 overhaul (complete)
- Replace suction & new valves - Pit 1 (complete)
- Update remaining mechanical meters
- Ensure mag-meters and telemetry ready

Fourth Quarterly Invoice Due for Payment

The fourth quarter invoice for 2024/25 is now available and due for payment on or before Friday 15 August 2025.

Please contact the office before the due date if there are any difficulties in prompt payment of accounts.

To have your quarterly invoices paid by direct debit from a nominated bank account, contact the office for a form and your invoice will always be paid on time.

Electronic invoice delivery – if you have not yet signed up to receive your invoices by email and would like to please contact our office for assistance.

Additional Water Fee Reminder

Water usage above allocation is billed quarterly at \$1,200/ML (or part thereof).

Please ensure you **always have a positive water allocation balance**. Customers should contact the friendly office staff for assistance.

Delivery Allowance can be Temp Traded

The annual temporary transfer of delivery allowance from one customer in the same irrigation area to another customer in the same irrigation area is possible, at any time throughout the year.

The delivery allowance trading system offers increased flexibility and responsiveness for customers who exceed their delivery allowance within the quarter. Customers who surpass their allowance or expect to, can trade delivery allowance to avoid paying the Usage Above Delivery Allowance Fee (Casual User rate).

Delivery Allowance is balanced on the last day of each quarter (30 September, 31 December, 31 March, 30 June), therefore trades must be successfully completed prior to the above dates.



Replacing the isolation valve between Coomealla's rising main and the balance tower

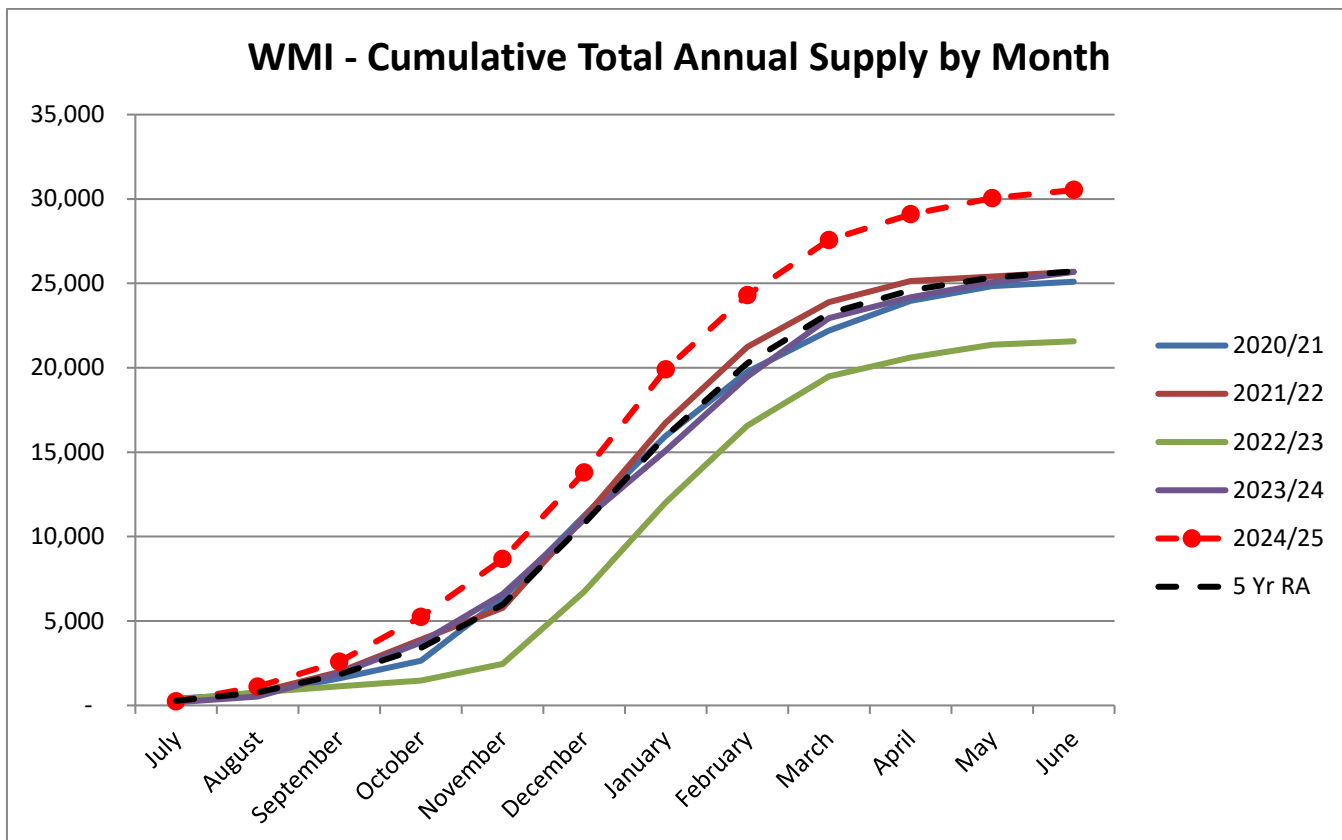


Surface drain maintenance in Curlwaa

Total Water Pumped Over 5 Years

WMI pumped 30,528 ML of water between July 2024 and June 2025, 19% higher than the five-year average.

WMI - Cumulative Total Annual Supply by Month



Climate Outlook: August to October 2025

The Bureau of Meteorology is forecasting above average rainfall for large areas of eastern and central Australia and warmer than average days for many parts of Australia:

