

From the CEO

Low water usage in the September 2025 quarter

After a 20-year record set in 2024/25, the July to September 2025 quarter saw only 1,529 ML pumped, 16% less than the 5-year average.

WMI undertook high velocity scouring in Coomealla during September to assist with water quality and filter blockage issues that normally arise at the start of an irrigation season. Despite some inconvenience to customers, the scouring program was well received.

Scouring will take place in Curlwaa once flows are higher.

New Federal water market regulatory reforms

From 1 July 2025, new national regulations have come into effect as part of the Federal Government's efforts to improve transparency and integrity in the Murray-Darling Basin water markets.

Key changes include:

- A mandatory Intermediaries Code of Conduct
- Statutory trust accounting for water transactions

These reforms apply to brokers; exchanges; irrigation corporations (including WMI) and other service providers.

WMI is now compliant with the Code when facilitating certain water and delivery trades. This includes the introduction of a new trust account for all eligible trades. You may have noticed the updated paperwork if you have traded. Our staff are only too happy to assist with the changes.

The ACCC will be responsible for monitoring and enforcing compliance.

NSW irrigation corporation regulatory reforms

On top of the federal water market reforms the NSW Department of Climate Change, Energy, Environment and Water has been tasked to review and improve the regulatory oversight of irrigation corporations (there are five in NSW: Murrumbidgee, Murray, Coleambally, Jemalong and Western Murray). We will be working with them throughout 2025/26 on:

- Establishing an external dispute resolution mechanism with the NSW Energy & Water Ombudsman
- Re-establishing land and water management plans
- Prioritisation of domestic water supply
- Maintaining policies that deal with key issues such as complaints, payment assistance and metering



L to R: WMI CEO Judith Damiani, WMI Director Brett Hullah, NSW Energy & Water Ombudsman Janine Young, WMI CFO Lena Langanke and Ombudsman Policy Officer Hayley Gill

First Quarter Invoice 2025/26

due for payment:

4:30pm on 15 November 2025

On-call Officer

24 hours / 365 days

Ph: 0428 596 428

(Call only, no text messages)

Office Hours: 9.00am to 4.30pm

Monday to Friday

Contact us:

T: (03) 5027 4953

E: enquiries@westernmurray.com.au

www.westernmurray.com.au

Upcoming office closures:

Christmas Service:

Closed: Wednesday 24 December
2025 to Friday 2 January 2026
inclusive

2025 AGM

WMI is pleased to invite its shareholders to its 31st AGM being held as follows:

Tuesday 25 November 2025, 6pm
The Coomealla Memorial Sporting Club
Function Room (ground floor)
Dareton NSW

The WMI Board will present items including:

- A declaration of the appointment of Member Directors;
- The 2025 Audited Financial Statements; and
- The adoption of a new Constitution.

Shareholders will be receiving detailed AGM information, including the proposed amendments to the Constitution, in the mail.

Winter maintenance update

We have completed the major scheduled winter maintenance program which included:

Buronga

- Replace vacuum system check valve
- Replace top bearing on Pump A
- High Voltage meter calibration
- Replace fire bottles

Curlwaa

- Balance tower inspection
- Replace fire bottles

Coomealla

- Rising main – camera inspection
- Rising main – inspect air valves
- Pump F3 – replace mechanical seal
- High Voltage meter calibration
- Replace fire bottles
- Balance tower inspection and replace valves
- Pump Station Rd – replace 2 air valves
- Lateral 30 – replace HOBAS pipe

Mourquong

- Pump 2 overhaul
- Replace suction & new valves - Pit 1

- Update remaining mechanical meters (ongoing)
- Ensure mag-meters and telemetry ready (ongoing)

First Quarterly Invoice Due for Payment

The first quarter invoice for 2025/26 is now available and due for payment on or before 15 November 2025.

Please contact the office before the due date if there are any difficulties in prompt payment of accounts.

To have your quarterly invoices paid by direct debit from a nominated bank account, contact the office for a form and your invoice will always be paid on time.

Additional Water Fee Reminder

Water usage above allocation is billed quarterly at \$1,200/ML (or part thereof).

Please ensure you **always have a positive water allocation balance**. Customers should contact the friendly office staff for more information.

Delivery Allowance can be Temp Traded

The annual temporary transfer of delivery allowance from one customer in the same irrigation area to another customer in the same irrigation area is possible, at any time throughout the year.

The delivery allowance trading system offers increased flexibility and responsiveness for customers who exceed their delivery allowance within the quarter. Customers who surpass their allowance or expect to, can trade delivery allowance to avoid paying the Usage Above Delivery Allowance Fee (Casual User rate).

Delivery Allowance is balanced on the last day of each quarter (30 September, 31 December, 31 March, 30 June), therefore trades must be successfully completed prior to the above dates.

Trading Page via Customer Portal

The Trading Page is a service operated by WMI to facilitate the sale and purchase of tradable water allocation and delivery allowance. Customers may list water allocation or delivery allowance to Buy or Sell.

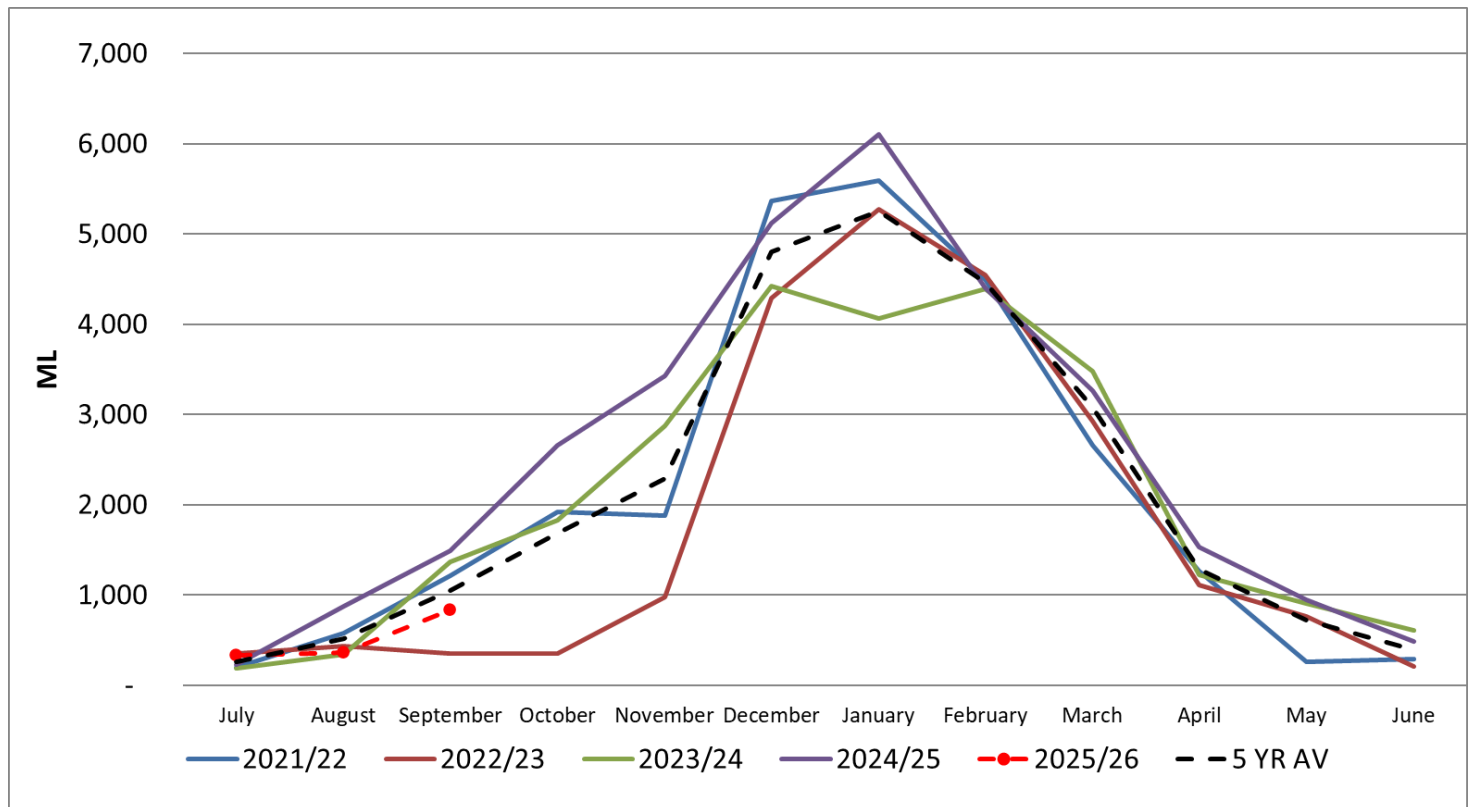
It is advised to check the trading page regularly as it is updated daily, especially during peak trading times.

Please note that due to the new federal water reform regulations there are new policies and procedures associated with WMI-facilitated trades.

WMI staff are available to assist customers with application forms and to explain the temporary transfer system and regulatory changes.

Total Water Pumped Over 5 Years

WMI pumped 1,529 ML of water between July and September 2025, 16% below the 5-year average.



Climate Outlook: October to December 2025

The Bureau of Meteorology is forecasting only slightly above average rainfall and warmer days and nights across the Sunraysia region:

