

From the CEO

The record rainfall event across our region in early March over a short period generated widespread runoff and placed considerable pressure on our drainage network which is designed and maintained for normal irrigation drainage.

Many recorded 200mm plus over those few days, representing 70% of Mildura’s total annual average rainfall. The MDBA has estimated around 200GL of additional water will be captured downstream at Lake Victoria.

I would like to acknowledge the efforts of our team during this period. Staff worked continuously to monitor conditions, clear blockages and assist customers. This was supported by our contractors and additional resources including mobile pumps which were deployed across the district.

We are very aware that this occurred at a critical time for many of our customers, particularly those in the middle of grape and melon harvest and certainly appreciate the cooperation and understanding shown by many. We would encourage any customer financially impacted by this event to contact us to discuss bill payment plan options.

As conditions improved and pumping resumed, our boosted water quality treatment was able to address any odour or growth caused by warm water sitting in pipelines.

Our focus has now shifted to repair and recovery to drainage and other infrastructure impacted by the event.

On behalf of the Board, I thank our staff, contractors and customers for their efforts and cooperation during what has been a challenging period for our region.



Coomealla Hollands Lake sub surface drain damaged by the record rainfall event 2 March 2026



Completed repairs 31 March 2026

<p>Third Quarter Invoice 2025/26 due for payment: 4.30pm on Friday 15 May 2026</p> <p>On-call Officer 24 hours / 365 days Ph: 0428 596 428</p>	<p>Office Hours: 9.00am to 4.30pm Monday to Friday, excl public holidays</p> <p>Contact us: T: (03) 5027 4953 E: enquiries@westernmurray.com.au www.westernmurray.com.au</p>	<p>Upcoming office closures:</p> <p>ANZAC Day (NSW): 27 April King’s Birthday: 8 June</p> <p>Office relocating to 84 River Rd from 20 April to early July</p>
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Main Office closed for renovations

Please note that the office will temporarily close for essential renovations between 20 April and early July. Staff will relocate to the depot, 84 River Road, Dareton – details on page 3.

Water Allocation Trade – benefits of trading within WMI

Customers wishing to buy or sell water allocation have the option of listing on the WMI Trading Exchange page found on the customer portal.

The benefits of this option include:

- One-off administration charge which is significantly lower than the combined WMI, Broker and State Department approval/processing fees if trading externally
- No broker commission from either party
- Prompt transfer between WMI customer accounts (once payment received)
- Small parcels available

Delivery Allowance Trade

Customers wishing to buy or sell delivery allowance have the option of listing on the WMI Trading Exchange page found on the customer portal.

The benefits of this option include:

- Seller receives funds to offset against their fixed WMI Delivery Fees and the buyer eliminates the premium Usage Above Delivery Allowance Fee (Casual User)
- No broker commission from either party
- Prompt transfer between WMI customer accounts (once payment confirmed)
- Directly connects you to other WMI customers

Customers wishing to **buy and/or sell water allocation or delivery allowance:**

- Log into your customer portal and click on the Trading Exchange button
- View current buy/sell parcels
- Forms, and terms & conditions, are available on this page if you wish to participate.

WMI staff are always happy to assist or answer any questions.

Third Quarterly Invoice Due for Payment

The third quarter invoice for 2025/26 is now available and due for payment on or before Friday 15 May 2026.

We encourage customers who may be experiencing financial difficulty to contact us before the due date to discuss payment plan options.

Additional Water Fee Reminder

Water usage above allocation is billed quarterly at \$1,200/ML (or part thereof). Please ensure you **always have a positive water allocation balance**. Customers should contact the friendly office staff for more information.

NSW irrigation corporation fees – 1 July 2026

The NSW Government will be introducing new fees for the state's 5 irrigation corporations from 1 July. These fees will recover the cost of delivering services that regulate and manage irrigation corporation operating licences.

WMI has been actively involved in the consultation and will be obliged to include these new fees in our upcoming 2026/27 schedule of charges.

End of year surplus water allocation trade

WaterNSW has changed its cut-off date to 16 June 2026 due to very high demand for temporary trade applications occurring in late June.

Customers with excess water allocation can independently trade their surplus until the **WMI cut-off at 10.00 am on Friday 12 June 2026**.

As a result of the complexity introduced by new federal water market rules and regulations, we will no longer facilitate an end-of-year bulk surplus allocation trade on behalf of customers.

Please keep outlets and surface drains clean

Customers are reminded to keep outlets free of weeds, equipment and rubbish, ensuring easy and safe access for our operations staff.

No rubbish, old vine posts or irrigation lines are to be illegally dumped into surface drains.

Temporary closure of WMI Office

WMI will be undertaking planned office renovations commencing 20 April, with works expected to be completed by early July.

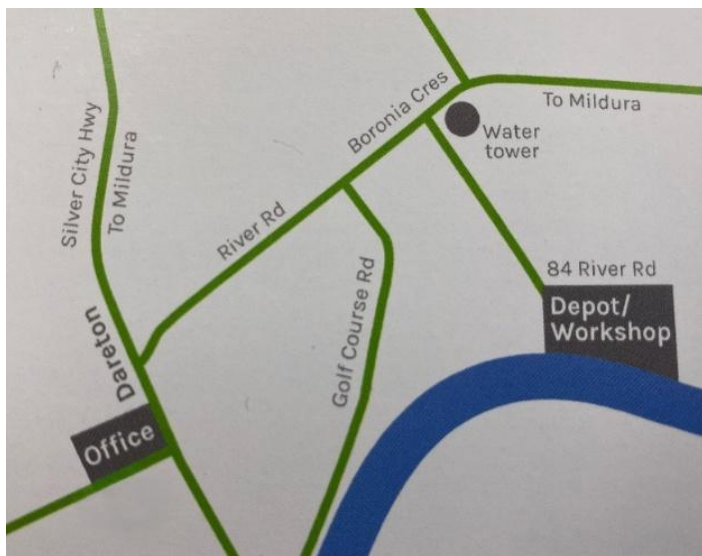
These works include several essential upgrades, including replacement of old non-functioning air conditioning, trenching to address exposed electrical cabling, and other improvements to modernise the workplace. These upgrades were outlined in our 2025 Annual Report as part of our forward capital works program and our ongoing commitment to maintaining safe and efficient facilities.

During this period, office staff will temporarily relocate to our depot at **84 River Road, Dareton**.

All telephone numbers, email addresses and office hours remain the same.

Customers requiring an in-person visit are welcome at the temporary location, where visitor parking is available.

We appreciate your understanding and look forward to welcoming you back to a safer, more functional and energy-efficient office.



Support for irrigators impacted by the record rain event

NSW Government

Primary producers impacted by the severe weather events and flooding are encouraged to submit a report via the NSW Government's primary industries natural disaster damage assessment survey.

The survey allows you to record damage to primary production including infrastructure and crops, and you can include photos in your report.

The survey helps government agencies plan to target resources and assistance and can be found on the NSW Department of Primary Industries & Regional Development website:

[Primary industries natural disaster damage assessment survey | Department of Primary Industries](#)

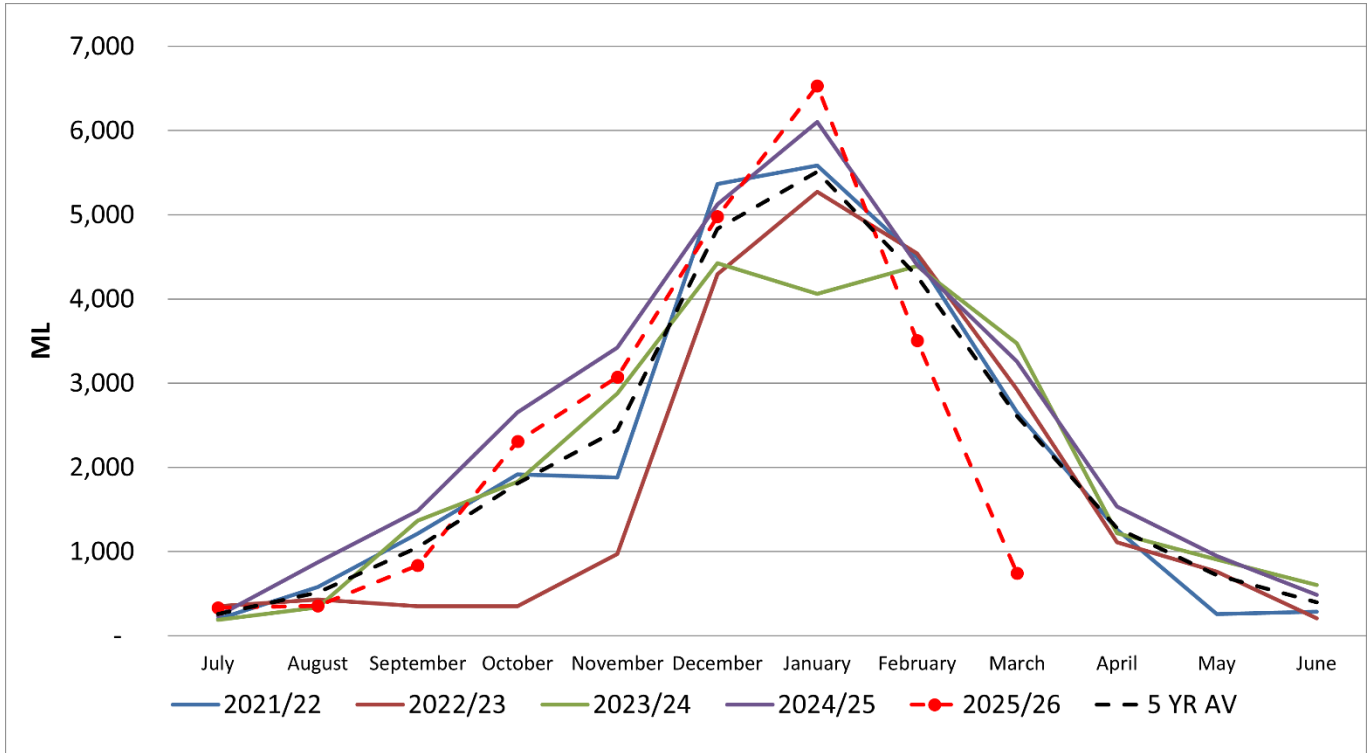
Australia Government's Rural Financial Counselling

Rural Financial Counselling Service is a free and independent service to eligible primary producers and small related businesses experiencing, or at risk of, financial hardship. The local Wentworth Counsellor is Graeme Witte on 0447 283 688 or graeme.witte@rfcsnsw.org.au

WMI

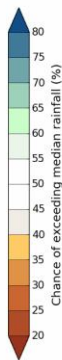
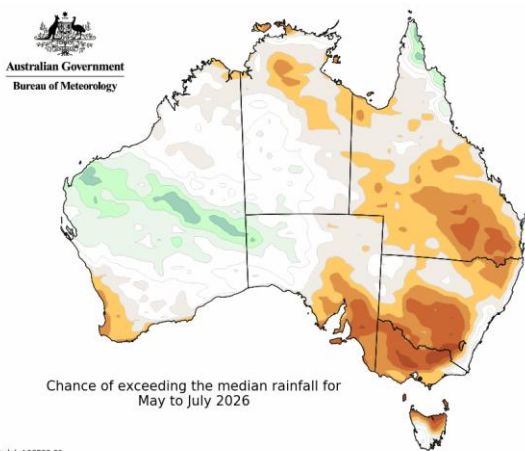
We understand some customers may be experiencing financial pressure. If you are having difficulty paying your quarterly account, please contact our office early so we can work with you on suitable payment arrangements.

Total Water Pumped Over 5 Years; including Year to Date

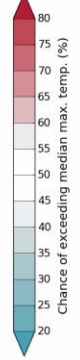
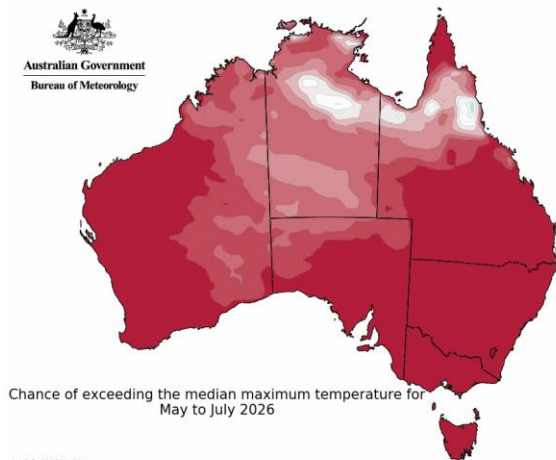


Climate Outlook: May to July 2026

The Bureau of Meteorology is forecasting below average rainfall and above average minimum and maximum temperatures for Sunraysia for the May to July period:



Model run: 06/04/2026
Issued: 09/04/2026



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Issued: 09/04/2026