

From the CEO

Despite a challenging year that included a record rainfall event, Western Murray Irrigation (WMI) has continued investing in our network while preparing for significant regulatory changes that commenced on 1 July.

Subdued Pumping Volumes in 2025-26

WMI pumped 24,284 ML of water during 2025-26, around 5% below the five-year average. Water deliveries were tracking above average until February and March when the region experienced a record rainfall event that significantly reduced irrigation demand.

NSW Irrigation Corporation Reforms

From 1 July 2026, new regulations have come into effect as part of the NSW Government's program to improve transparency, accountability and customer protections for irrigation corporations.

Key changes include:

- Independent dispute resolution established
- Operating licences amended
- Legacy licensing issues addressed
- New cost-recovery fees introduced

These reforms apply to Coleambally Irrigation; Jemalong Irrigation, Murray Irrigation, Murrumbidgee Irrigation and Western Murray Irrigation.

Irrigation corporation customers can now access free, independent dispute resolution through the Energy & Water Ombudsman NSW (EWON).

WMI's Complaints Handling Policy, including EWON's contact details, is available on our website under Services > Customer Responsibilities.

Stock & Garden Meter Upgrade

WMI is pleased to be upgrading all 32mm and 50mm water meters, replacing older mechanical meters with modern digital meters.

The new meters will enable meter readings to be collected more efficiently using drive-by technology, allowing us to upload monthly readings to the customer portal so customers have more regular access to the water usage information.

These digital meters also provide excellent accuracy, particularly at very low flow rates.

Solar system for Curlwaa Pumping Station

WMI will install a 32.24kW solar system on the Curlwaa pumping station roof during the first quarter of the 2026-27 financial year.

The project is expected to reduce electricity costs at the pumping station. If the anticipated savings are achieved, Curlwaa customers can expect a modest reduction in Electricity Usage Fees from 1 July 2027.

Winter maintenance & capital works update

We have our scheduled winter maintenance and capital works program underway with the main tasks including:

Buronga

- Upgrade hydrogen peroxide storage
- Replace air-valves Alcheringa branch-line-Complete

Curlwaa

- Upgrade hydrogen peroxide storage
- Deep drain maintenance Church Rd to Acacia Rd – In progress.
- Install pump discharge at Bergmans Swamp
- Install 32.24kW solar system – In progress

Fourth Quarter Invoice 2025/26

due for payment:
4:30pm on 15 August 2026

On-call Officer
24 hours / 365 days
Ph: 0428 596 428

Office Hours: 9.00am to 4.30pm

Monday to Friday
T: (03) 5027 4953

E: enquiries@westernmurray.com.au
www.westernmurray.com.au

Upcoming office closures:

Labour Day: 5 October 2026

Coomealla

- Pump A thrust bearing replacement - Complete
- Syphon Rd – replace 2 air-valves
- Lateral 44 – replace 1 air-valves
- Relift – overhaul Pump B, replace motor – In progress
- Upgrade hydrogen peroxide storage
- Lateral 7 pipeline upgrade – In progress

Mourquong

- Connect mag-meters to telemetry system – In progress.

Fourth Quarterly Invoice Due for Payment

The fourth quarter invoice for 2025/26 is now available and due for payment on or before 15 August 2026.

Please contact the office before the due date if there are any difficulties in prompt payment of accounts.

To have your quarterly invoices paid by direct debit from a nominated bank account, contact the office for a form and your invoice will always be paid on time.

Electronic invoice delivery – if you have not yet signed up to receive your invoices by email and would like to please contact our office for assistance.

Additional Water Fee Reminder

Water usage above allocation is billed quarterly at \$1,200/ML (or part thereof).

Please ensure you **always have a positive water allocation balance**. Customers should contact the friendly office staff for assistance.

Delivery Allowance can be Temp Traded

The annual temporary transfer of delivery allowance from one customer in the same irrigation area to another customer in the same irrigation area is possible, at any time throughout the year.

The delivery allowance trading system offers increased flexibility and responsiveness for customers who exceed their delivery allowance within the quarter. Customers who surpass their allowance or expect to, can trade delivery allowance to avoid paying the Usage Above Delivery Allowance Fee (Casual User rate).

Delivery Allowance is balanced on the last day of each quarter (30 September, 31 December, 31 March, 30 June), therefore trades must be successfully completed prior to the above dates.

New Executive Manager Operations

WMI is pleased to announce the appointment of Mr Terry Gerbert as Executive Manager Operations. Terry will commence on 10 August 2026, bringing extensive experience in engineering, water infrastructure and project leadership.

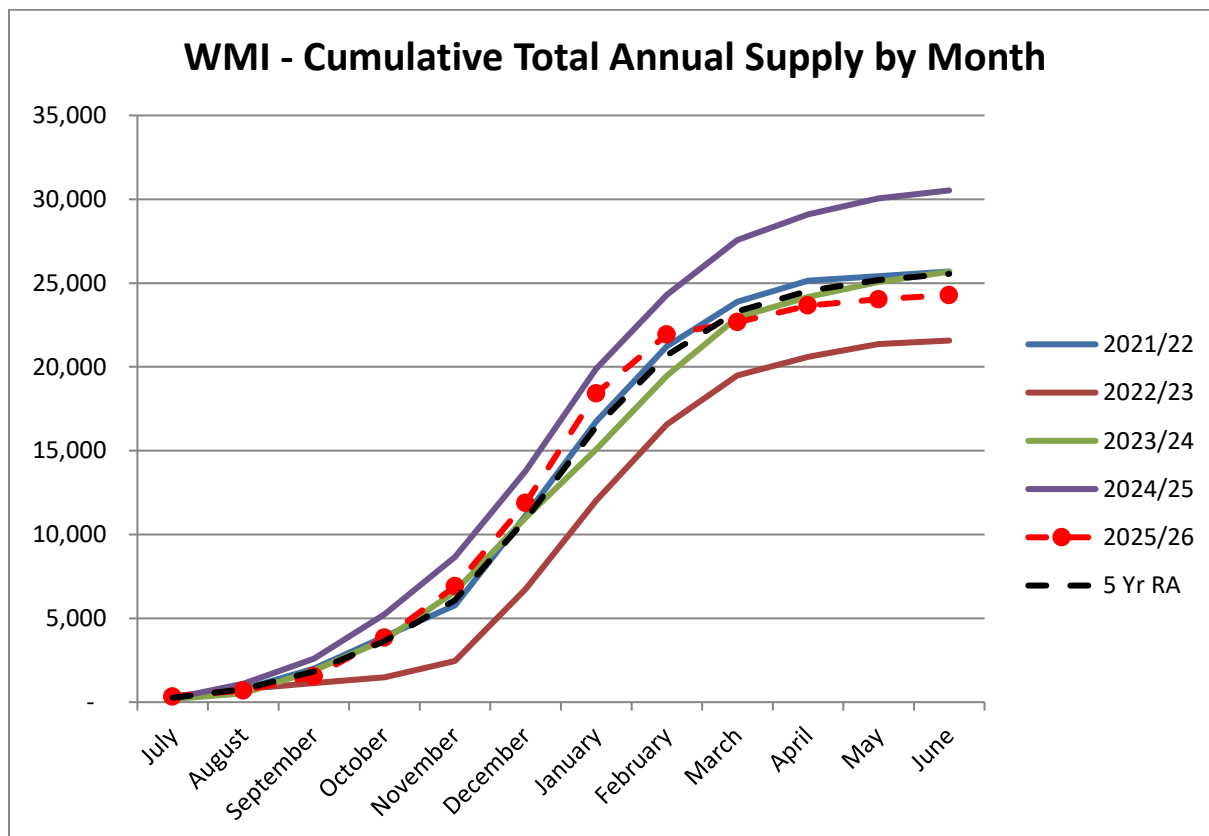
Terry joins WMI from GHD Mildura, where he is Senior Civil Engineer. Most recently he led the optioneering and design of 26km of irrigation channel remediation and pipeline replacement, including the upgrade of small outlets with modern flow meters across the Sunraysia region.

He will work alongside David Hilton, the current Executive Manager Operations, ensuring continuity and a smooth handover ahead of David's retirement at the end of October.

WMI also acknowledges David's significant contribution and extends its appreciation for his dedicated service to the organisation.

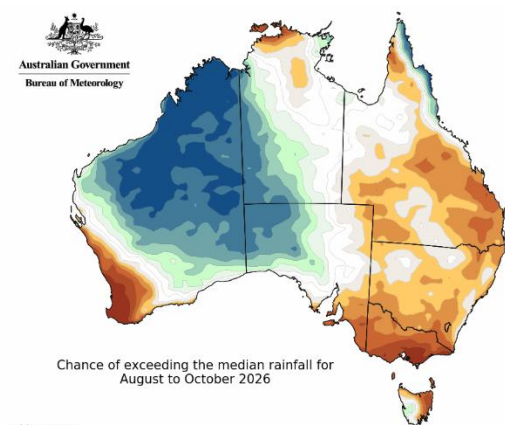
Total Water Pumped Over 5 Years

WMI pumped 24,284 ML of water between July 2025 and June 2026, 5% lower than the five-year average.

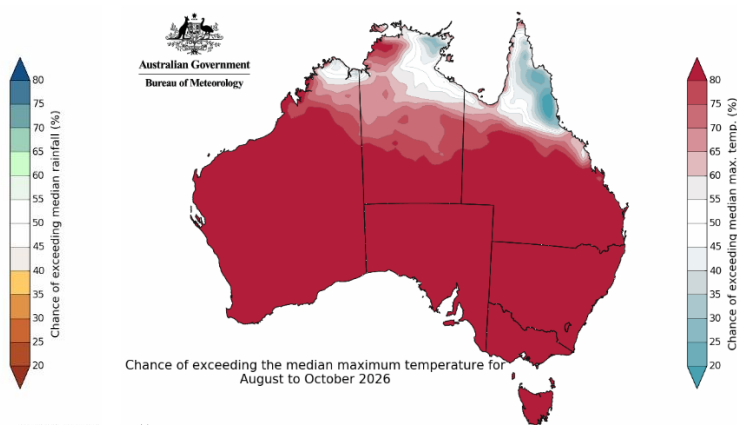


Climate Outlook: August to October 2026

The Bureau of Meteorology is forecasting below average rainfall for areas of eastern Australia and warmer than average days for most of Australia:



Model: ACCESS-S2
Base period: 1981-2018



Model run: 06/07/2026
Issued: 09/07/2026

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