

### From the CEO

#### **Low water usage in the September 2026 quarter**

The July to September 2026 quarter saw only 1,072 ML pumped, 35% less than the 5-year average.

WMI undertook high velocity scouring in Coomealla during September to assist with water quality and filter blockage issues that normally arise at the start of an irrigation season.

Scouring also commenced in Curlwaa during September and will continue once flows are higher.

#### **New state irrigation corporation regulatory reforms**

From 1 July 2026, new state regulations have come into effect as part of the NSW Government's review of the irrigation corporation Operating Licences.

Key changes include:

- Membership of the Energy & Water Ombudsman NSW
- Publicly available policies on complaints handling, entry onto land, suspension/disconnection and payment arrangements support
- Monitoring and reporting
- Enforcement actions
- Licence fees

Customers will receive further information and will have access to the new Operating Licence and policies on the WMI website.

#### **Stock & Garden Meter Upgrade**

WMI has almost completed upgrading all 32mm and 50mm water meters, replacing older mechanical meters with modern digital meters.

These digital meters provide excellent accuracy, particularly at very low flow rates.

A *How to read your new stock & garden meter* fact sheet is available on the website.



Murray Darling Basin Authority CEO Andrew McConville and WMI CEO Judith Damiani discussed WMI's submission into the Murray Darling Basin Plan review which included a focus on maximising the use of environmental water already recovered rather than further buybacks; addressing key constraints such as the Barmah Choke; and finalising the carp virus release plan.

#### **First Quarter Invoice 2026/27**

due for payment:  
4:30pm on 15 November 2026

#### **On-call Officer**

24 hours / 365 days

Ph: 0428 596 428

(Call only, no text messages)

#### **Office Hours: 9.00am to 4.30pm**

Monday to Friday

Contact us:

T: (03) 5027 4953

E: [enquiries@westernmurray.com.au](mailto:enquiries@westernmurray.com.au)

[www.westernmurray.com.au](http://www.westernmurray.com.au)

#### **Upcoming office closures:**

Christmas Service:

Closed: Thursday 24 December 2026  
to Friday 1 January 2027 inclusive.

For operational assistance &  
emergencies call 0428 596 428

### 2026 AGM

WMI is pleased to invite its shareholders to its 32<sup>nd</sup> AGM being held as follows:

**Wednesday 25 November 2026, 6pm**  
**The Coomealla Memorial Sporting Club**  
Auditorium (first floor)  
Dareton NSW

Our guest speaker, Janine Young - Water & Energy Ombudsman NSW, will present at the conclusion of the AGM.

Shareholders will be receiving detailed AGM information in the mail.

### Scheduled maintenance & capital works update

The major scheduled maintenance and capital works program includes:

#### Buronga

- Upgrade hydrogen peroxide storage – tank arrives W/E 23Oct26
- Replace air-valves Alcheringa branch line (complete)

#### Curlwaa

- Upgrade hydrogen peroxide storage– tank arrives W/E 23Oct26
- Deep drain maintenance Church Rd to Acacia Rd – in progress
- Install pump discharge at Bergmans Swamp – later in the year
- Install 32kW solar system – complete
- Lateral 5 pipeline upgrade planning – in progress.

#### Coomealla

- Pump A thrust bearing replacement (complete)
- Syphon Rd – replace 2 air-valves – next winter.
- Lateral 44 – replace 1 air-valve - next winter
- Re-lift – overhaul Pump B, replace motor (complete)
- Upgrade hydrogen peroxide storage– tank arrives W/E 23Oct26
- Lateral 7 pipeline upgrade (complete)

### Mourquong

- Connect mag-meters to telemetry system – in progress.
- Pump three – bearings and mechanical seal replace – complete.
- Pump one – bearings and mechanical seal replace – in progress.

### First Quarterly Invoice Due for Payment

The first quarter invoice for 2026/27 is now available and due for payment on or before 15 November 2026.

Please contact the office before the due date if there are any difficulties in prompt payment of accounts.

To have your quarterly invoices paid by direct debit from a nominated bank account, contact the office for a form and your invoice will always be paid on time.

### Additional Water Fee Reminder

Water usage above allocation is billed quarterly at \$1,200/ML (or part thereof).

Please ensure you **always have a positive water allocation balance**. Customers should contact the friendly office staff for more information.

### Delivery Allowance can be Temp Traded

The annual temporary transfer of delivery allowance from one customer in the same irrigation area to another customer in the same irrigation area is possible, at any time throughout the year.

The delivery allowance trading system offers increased flexibility and responsiveness for customers who exceed their delivery allowance within the quarter. Customers who surpass their allowance or expect to, can trade delivery allowance to avoid paying the Usage Above Delivery Allowance Fee (Casual User rate).

**Delivery Allowance is balanced on the last day of each quarter** (30 September, 31 December, 31 March, 30 June), therefore trades must be successfully completed prior to the above dates.

### Trading Exchange via Customer Portal

The Trading Exchange is a service operated by WMI to facilitate the sale and purchase of tradable water allocation and delivery allowance. Customers may list water allocation or delivery allowance to Buy or Sell.

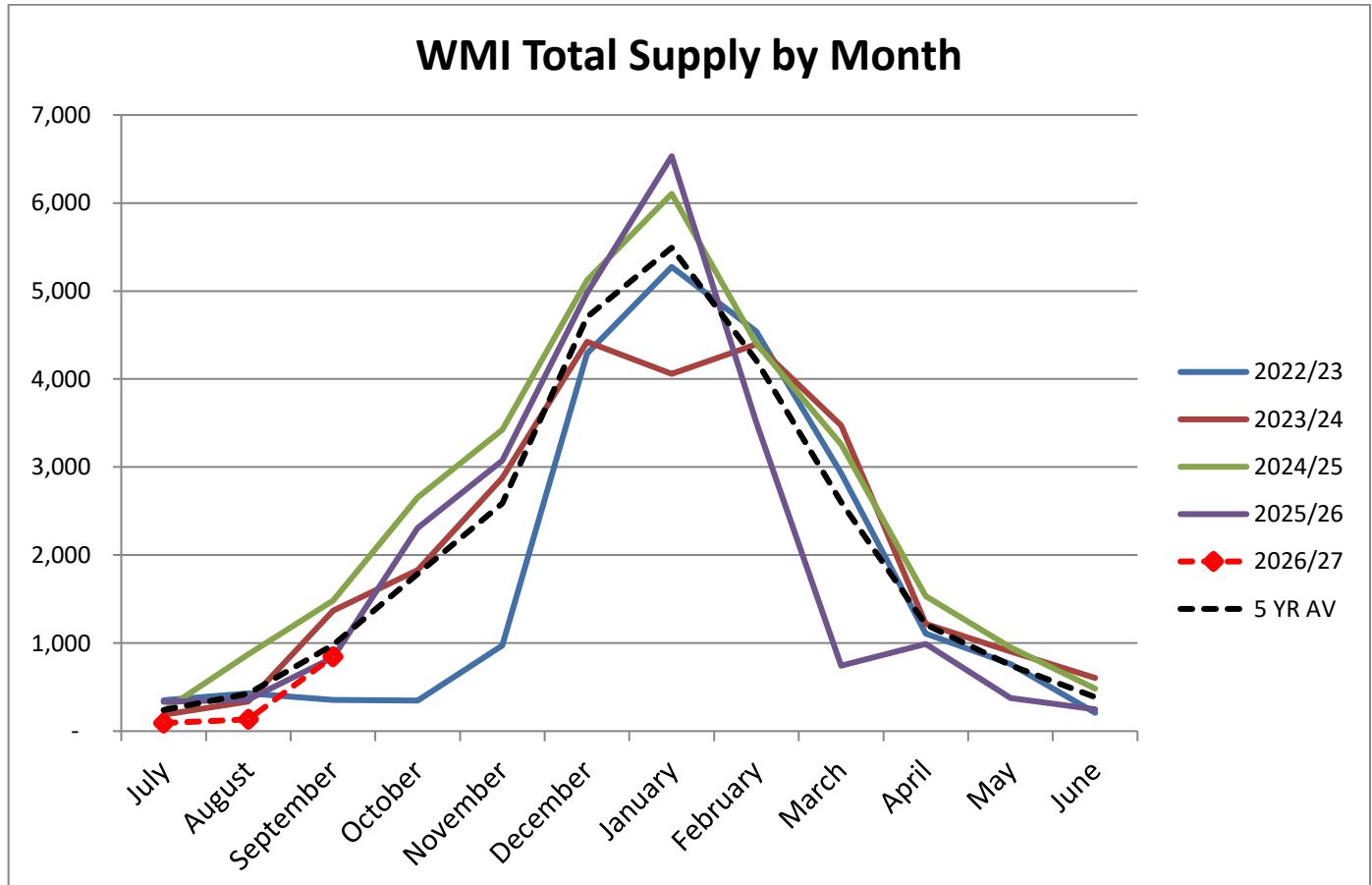
It is advised to check the trading page regularly as it is updated daily, especially during peak trading times.

Please note that due to the federal water reform regulations there are new policies and procedures associated with WMI-facilitated trades, including new Terms & Conditions and trust account payment details. By using the Trading Exchange you will be asked to acknowledge that you have read, understood and agreed to be bound by these Terms and Conditions.

WMI staff are available to assist customers with application forms and to explain the temporary transfer system and regulatory changes.

### Total Water Pumped Over 5 Years

WMI pumped 1,072 ML of water between July and September 2026, 35% below the 5-year average.



### Climate Outlook: November to January

The Bureau of Meteorology is forecasting below to average rainfall and warmer days and nights across the Sunraysia region:

